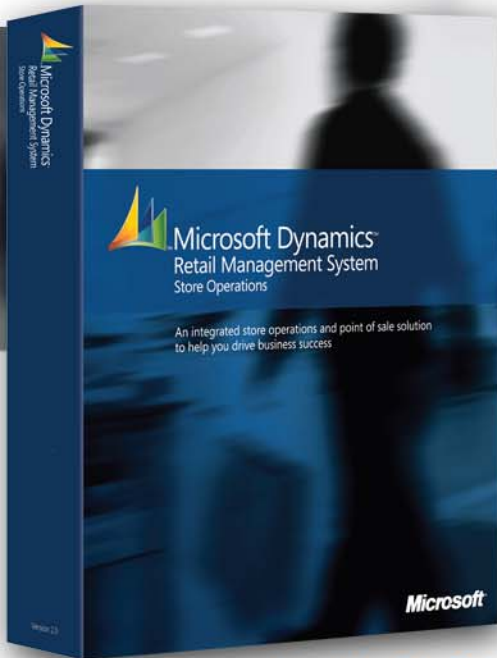


Microsoft Dynamics Retail Management System Store Operations



Quick Start Advantage

Telephone Training For Microsoft Dynamics RMS
provided by Tri-City Retail Systems

Module 1 - Get Started

Provides all the user training you will need to get started building your database and setting up your Microsoft Dynamics Retail Management System to suit your business needs.

Consists of two 2-hour sessions anytime within a 30-day period (must be between 9am – 6pm EST Monday to Friday, holidays excluded)

Material covered includes, but is not limited to, the following:

- Creating inventory databases properly; Setting up tender types, currencies and taxes properly; Setting up users; Setting up customers; Using inventory wizards; Setting up security templates

Module 3 - Get Better

Provides advanced user training on reporting and other powerful features of Microsoft Dynamics Retail Management System.

Consists of one 2-hour session (must be between 9am – 6pm EST Monday to Friday, holidays excluded)

Material covered includes, but is not limited to, the following:

- Filtering and "customizing" standard RMS reports; Emailing/exporting report data to other applications; Managing customer accounts and billing cycles; Using Sales Reps and Time Clock features; General Q & A

*Must Complete "Get Ready" program first

Module 2 - Get Ready

Provides all the user training you will need to get ready to go "live" with your new Microsoft Dynamics Retail Management System.

Consists of two 2-hour sessions anytime within a 30-day period (must be between 9am – 6pm EST Monday to Friday, holidays excluded)

Material covered includes, but is not limited to, the following:

- Complete POS Training; Comprehensive Train-The-Trainer POS instruction; Using purchase orders; Creating product/shelf labels; Performing physical inventory counts

*Must Complete "Get Started" program first



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Call (877) 877-4767 to
book your Microsoft
Dynamics RMS Store
Operations Training
Program!